

## Policies

- **Deposit:** A deposit equal to 50% of your stay is required to hold a reservation. Deposit requirements may vary depending on your length of stay and for holiday periods.

- **Cancellation:** Deposits for reservations that are canceled, shortened, or rescheduled with less than two weeks notice will be subject to forfeiture. Cancellation or changes to reservations made for holiday periods will also vary depending on length of stay. A 10% charge will apply to all cancellations.

- **Payment:** Cash, Visa, MasterCard, Discover, American Express, are all welcome. All accommodations are subject to New York State sales tax and local County taxes. All stays are subject to approval.

- **Check-in/Check-out:** Check-in begins after 2:30 PM. Check-out time is 11:00 AM. Call if other arrangements are needed.

- **Pets:** Cats are cool. Sorry no dogs.

- **Cell Phones:** Please do not use cell phones in areas that might disturb other guests.

- **Liquor:** BYOB

- **Smoking is NOT** permitted in guest rooms or anywhere else inside the Emerald Forest Bungalows. In accordance with the New York State Clean Indoor Air Act, smoking is prohibited in all public spaces at Emerald Forest Bungalows, including the **pool**

Violation of this policy may result in a \$250.00 surcharge as well as a fine of up to \$1,000.00.